

iBanking Login Instructions

Visit our website at www.osfcu.com. If you are a first time user, click on “Enroll Now” and follow the online steps. If you already have an online banking account with OSFCU, follow the steps below:

1. You will need to enter your **USER ID** – which is your CURRENT user name that you used to enter the previous online banking site. Then click “CONTINUE.”
2. You will be prompted to enter a **PASSWORD** – **which has been changed to the last 4 numbers of your social security number and zip code** - #####ZIPCODE – all one word with no spaces. ***You will be asked to change your password later in the registration process.*
3. You should see the New Online Agreement page – click “I ACCEPT”.
4. You should now see information regarding the new security features of our iBanking system click “CONTINUE”.
5. You will now be on the Select Your Security Questions and Answers page. You may choose your security questions. If you do not like a particular question, use the arrows on the right side of the question to scroll through different security question options. When you are done answering the security questions, click “CONTINUE”. ***You should see a picture on this page as well – please ignore this for the moment as the next page will allow you to choose an image of your choice.*
6. The next page will be Select Your Personal Image and Name. At this time you may select a personal image of your choice. This picture will be visible during every login process – it’s an extra layer of security that is exclusive to you. You should also give the image a new name or phrase, which is also exclusive to you. For example:



Your Personal Image.
Your Personal name or phrase.

At every login, you will see the same image and phrase – if you do not see this, please be cautious in moving forward to protect your account information. You may want to contact the credit union if you have any concerns or questions.

7. The next page will be Please Review Your Security Questions and Answers. Review your information and click “SUBMIT”.
8. You will then be asked to Change Your Password – review the requirements when updating your password. Then click “UPDATE”.
9. You will be prompted to confirm your primary email address and secondary email address please confirm and click “SUBMIT”.
10. The process should be complete and you should be at the “Welcome” page.